

## WAIVER OF PHYSICAL SURVEY

Customer Name: \_\_\_\_\_

I understand that I am entitled to have a motor carrier conduct a physical survey of the household goods to be transported and provide me with a written estimate based on the physical survey. **I elect to waive the physical in-home survey** and agree that the carrier will conduct a survey of my household goods via phone, and further understand that my estimate will be based on said phone survey and the information that I provide in that survey. I recognize that this will require me to identify and describe in detail the items that I plan to ship with the carrier. Additional charges will result for the packing and/or moving of items not on the survey inventory list.

I understand the survey may use video technology and it is my responsibility to show all items that are to be shipped via this technology so that an accurate survey can be completed. I also understand this type of survey does not constitute a physical survey and this waiver indicates my consent to use such technology.

I further acknowledge that credit cards are processed 72 hours prior to the move date for the total cost of all moving and storage services, unless other arrangements have been approved.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

***NOTE: TO BE RETAINED AS AN ADDENDUM TO BILL OF LADING AND FREIGHT BILL***